

B2C Service Agent Browser User Interface May 16, 2024 Release

Description
Analytics
Secondary scale in charts will now be rendered in BUI reports once configured in CX (.NET) Agent Desktop.
More Charts Data label formatting will be rendered in BUI reports once configured in CX (.NET) Agent Desktop.
Hiding grid lines in charts will now be honoured in BUI reports once configured in CX (.NET) Agent Desktop.
Admins will now be able to see a banner notifying new powerful features under Administration UI pages of browser UI.
Admins will now be able to create Sessions usage alerts based on relative thresholds.
Admins can now configure External Objects & Integration connections with custom headers and query parameters for authentication.
Configuration
The Configuration Assistant admin page is now accessible from the Administration page in browser UI.
Data Import
An issue that prevented providing permissions for profiles in target site for import of Add-ins has been resolved.
A new feature displays a progression status bar and provides the count of elements deployed in the target site.
Workspaces/Workflow
In a hierarchal menu the parent node will no longer be selectable if it is not a valid value.
An issue that caused the Bookmark button to display in multi-edit has been resolved.
An issue that caused duplicate emails to be saved without a warning dialog has been resolved.